

## **£177,000 secured to extend the work of Agencia's pioneering Scunthorpe Recovery Service**

### **What is the Active Recovery service?**

Active Recovery is an innovative and challenging service supporting individuals who have long-term issues with substance abuse in North Lincolnshire. The Active Recovery service is provided by Agencia and commissioned by North Lincolnshire Council.



**To see more about the Active Recovery, please watch our video:**

<http://agenciaconsulting.com/agencia-service-provision>

Those at risk from misuse of a number of substances, including Over The Counter (OTC) and Prescription Medication have a brand new pioneering recovery centre in Scunthorpe, thanks to a series of grants recognising the vital work within the local Scunthorpe community, being undertaken by Agencia's Active Recovery Service. Active Recovery already provides treatment for individuals who had long-term addiction problems and are achieving great results with this client base.

Agencia's feedback from service users demonstrates outstanding satisfaction scores:

- 86% fully agree it is the best they could get for their recovery with an additional 7% agreeing.
- 99% would recommend Active Recovery to friends and family if they needed similar care or treatment.

Some of the comments we received in response to our service user survey include:

- *They definitely don't force you but give good advice on your options. Out of the 4 – 5 clinics I've attended this is the best, and where I've made most progress (reducing from 110ml and now on 36ml). Was on heroin for 18 years.*
- *My partner is a big support and the team at Active Recovery make him feel like part of my journey, he's always welcome to events. The team are always genuinely enquiring as to how my children are.*
- *They have a difficult job but they are really encouraging. I've been on painkillers for years but they are very positive and believe I can change. Richard is inspiring, he's been through it and can speak from the heart.*

- *I am on a massive journey and have been for many years. The difference is I now see my destination and am excited to reach it. The whole Active Recovery team / volunteers make this possible.*

The full report is available to download here: [Service User Report](#) .

Commenting on the feedback, Active Recovery Service Development Manager, Graeme Dixon states:

“The client feedback was incredible. I am so proud of what our team have achieved in really changing the way the service is delivered. By working with local General Practitioners and Pharmacists and having continuous communication with our clients, the service has been tailored to meet individual needs and the results speak for themselves. We have successfully reduced the costs of providing the service by 15% from the original budget, and working closely with our partners, we have been able to spot funding opportunities which have provided significant additional funding. The funding has come into North Lincolnshire from organisations that have been impressed by the difference we have been able to make, and have supported us by investing funds in our Active Recovery Service. The additional £177,412 of external funding has been granted by a charity, private company and an NHS organisation.”

Commenting on Agencia’s provision of the Active Recovery Service, Stewart Atkinson, Joint Commissioning Manager, North Lincolnshire Substance Misuse Team states:

“The work delivered so far through the Active Recovery Service has made a real difference. It has delivered tough challenges and changes to enable people to achieve their recovery goals. The feedback received from service users highlights how fantastic the service is. We need to continue this invaluable work in the future.”

### **More Information about Active Recovery**

North Lincolnshire Council has appointed Agencia to provide an innovative and challenging service supporting individuals who have long-term issues with substance abuse. The service, called ‘Active Recovery’, works across the county in close liaison with a team of General Practitioners and other medical professionals to meet the needs of clients through the prescription of appropriate Opiate Substitution Therapy. This medical support is imbedded within a holistic and challenging package of care and psychosocial interventions to enable clients to achieve their personal ‘recovery’ goals and support them on the journey towards a drug free life.

More information can be found on the Active Recovery website:  
<http://activerecovery.info/>

Alternatively, please contact Graeme Dixon, Service Development Manager on (01482) 649900 or [graemedixon@agenciaconsulting.com](mailto:graemedixon@agenciaconsulting.com)

or

Quentin Dowse, General Manager on 07791 893500 or [quentindowse@agenciaconsulting.com](mailto:quentindowse@agenciaconsulting.com)

Follow Agencia on [LinkedIn](#) and [Twitter](#).

### **Key people available for interview**

The following are available for interview:

Graeme Dixon, Active Recovery Service Development Manager on (01482) 649900 or [graemedixon@agenciaconsulting.com](mailto:graemedixon@agenciaconsulting.com)

Stewart Atkinson, Joint Commissioning Manager, North Lincolnshire Substance Misuse Team on 01724 244658 or [Stewart.Atkinson@northlincs.gov.uk](mailto:Stewart.Atkinson@northlincs.gov.uk)

### **Locations available for filming or photographs**

Active Recovery Detox Club, Garners Pharmacy Ltd, 160 Frodingham Rd, Scunthorpe, DN15 7NJ