



## Service planning, evaluation and re-design

# Improving Efficiency & Effectiveness

Are you struggling to engage staff who are already overstretched?

Is delivering goods and services within a reduced budget a challenge for you?

**Agencia** can help you to:

- ✓ Undertake **rapid** and **pragmatic reviews** of services to identify opportunities to save money.
- ✓ Use financial expertise to **evaluate current spend** and analyse activity.
- ✓ **Develop feasible** costed solutions to deliver **financial savings**.
- ✓ Apply Lean and Six Sigma methodologies to achieve system and process improvements.
- ✓ Model opportunities through **service re-design**.

**We will:**

- ✓ **Present** complex **financial information with a simplicity and application** which will drive the case for change.
- ✓ **Work with your stakeholders** to build and implement the case for change.
- ✓ **Assess the impact of potential changes** for individual organisations and across the whole system.
- ✓ Ensure that **quality and safety** of services **remains paramount**.
- ✓ Consider what is likely to be 'politically acceptable' and implementable in the short and medium term.

**Recently we have:**

- Undertaken an evaluation of the cost of using agency children's social workers across 12 North East England Local Authorities.
- Improved Return on Investment (ROI) for primary care walk in centres.
- Improved the speed of justice using Lean methodology.

Caught your eye,

Give **Agencia** a try!

Interested in finding out more?

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